

**Report for** Community Safety Partnership (CSP) - 19 Oct 2020

**Title:** Haringey Community Gold (HCG) Update

**Report**

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**Lead Officer:** Eduardo Araujo – Interim Senior Tottenham Community Safety Manager

**Ward(s) affected:** All

**Report for Key/**

**Non Key Decision:** Non key

**1. Describe the issue under consideration**

- 1.1 This report provides a progress update on the HCG programme.
- 1.2 It seeks to inform the CSP about the current status of HCG.
- 1.3 It invites the CSP to forward their views to contribute towards the mid-programme review being carried out in the winter of 2020.

**2. Background**

- 2.1 HCG continues to support Haringey’s young people at risk of exclusion and those involved in or on the periphery of criminality.
- 2.2 A network of connected community programmes will catch and respond to young people at various stages in the cycle of serious harm / exclusion / criminality.
- 2.3 Using a tailor-made dedicated outreach service and a range of community-based agencies, we will reach disenfranchised youth on the streets, in the home, at education establishments or in prison.
- 2.4 The strengths-based approach creates practical, tangible pathways and maximises opportunities for young people to achieve their potential and turn their lives around.
- 2.5 HCG was approved to proceed at Cabinet in March 2019 .
- 2.6 The programme has embraced the Anchor approach to engaging young people, in line with the Council’s public health model adopted by the Council.
- 2.6.1 The Anchor Approach is research-based and works towards delivering three defined strands that build resilience and wellbeing in clients. Early findings suggest positive outcomes in learning gains, increased concentration, increased attendance, reduced behaviour incidences and reduced exclusions.

**3 Headlines**

- 3.1 The programme has engaged collectively a total of 695 unique participants in the period from January 2020 to the end of June 2020.

- 3.2 A total of 549 young people went on to participate in positive activity. Reflecting high levels of positive engagement, 79% of all those engaged/registered, went on to take part in activities provided by the partnership and other agencies.
- 3.3 Recording of young people's data has migrated to 'MOSAIC' and internal services are now making their referrals through that system. This has added additional data integrity, control and data protection under GDPR.
- 3.4 Haringey Youth Advisory Board (YAB) is now operating and demonstrated impressive progress.
- 3.5 A key focus of the HCG programme is to increase the number of young people moving into paid employment, training and accessing mental health services.
- 3.6 Thinking Space launched their online service in April. It is widely recognised that young people have reservations in sharing their emotional challenges. Supporting young people into employment can take a long time, making it particularly challenging.
- 3.7 London Elite and Haringey Play Association developed food hub initiatives in Broadwater Farm and Northumberland Park to support local families. Intensive feedback through phone contact also established the need for play equipment which was fulfilled accordingly. These organisations carried on working through the pandemic adapting to the inevitable challenges.
- 3.8 Work Works and Access UK were successful in securing employment for young people; performance was maintained despite being unable to meet with clients face to face. In 2020 they improved the prospects of employment for over 85 young people despite the pandemic and were able to secure paid employment for more than 20 young people.
- 3.9 We Care Homes and My Training Plan created online content to maintain contact with existing clients and both provided online/telephone and social distanced mentoring to a reduced number of vulnerable young people.
- 3.10 We welcomed to the Outreach Team three new Specialist Outreach Workers and two apprentices who joined in the last three months.
- 3.11 To enable better visual representation of the programme, HCG has commissioned local videographers to produce content about each partner to help promote the programme online (<https://vimeo.com/showcase/7491588> password "Gold"). The team has also started to create content in animation to help reflect the case studies being collated - [Video case study](#) (voiceover by YAB young person) – see Appendix 6 for more case studies.
- 3.12 Current scheduled activity included in Appendix 2.

#### **4 Impact of programme (End of Q2 2020 figures)**

##### **4.1 Recorded outcomes (impact)**

- 549 young people engaged in diversionary activities, reducing their risk of involvement in criminal activity
- 255 of those engaged through schools-based workshops, reducing their risk of exclusion

- 46 young people completed a course or training (an additional 13 were engaged in their internships which stopped due to COVID-19)
- 17 young people gained paid employment (3 additional jobs confirmed in July)
- 10 young people supported through to accessing mental health services
- Overall, partners provided 231 unique training opportunities both face to face and online.

## **5 Challenges**

### **5.1 COVID-19 (Government lockdown)**

5.1.1 Government guidance meant the programme was severely impacted as its original design focused on face to face interventions for both engagement and intervention delivery. Numbers dropped to circa 15% of previously achieved results.

5.1.2 New working practices have had a negative impact on the ability to engage large groups of people and deliver activity in the community.

5.1.3 The focus has changed to those who are most vulnerable during lockdown where multiple vulnerabilities present, meant a reduction in the level of engagement.

5.2 Client disengagement - it will take considerable time to re-engage the target groups into activity now available locally.

5.3 Financial stresses have been highlighted across the voluntary sector partners.

## **6 Responses to COVID-19 Challenges**

6.1.1 Work with schools ended due to closures and local risk assessments that despite the offer made to schools was not taken up. Outreach Worker satellites have also closed to comply with government guidance. Satellites developed in November 2019 contributed to an increased level of positive participation in Q1 of 2020.

6.1.2 The Outreach Team focused on engaging young people and their families through telephone contact (unable to make new contacts). The team was able to maintain in-depth conversations with circa 10% of young people contacted.

6.1.3 Extensive collaborative work with Early Help in engaging NEETS (circa 250 contacted) and maintaining contact with a cohort of 30 children linked to the Octagon.

6.1.4 Families identified in distress were offered regular delivery of food items and hot meals (supporting connected communities and other local food hub initiatives).

6.1.5 Carried out regular observations of crime/ASB hot spots to provide intelligence to community safety teams and the police.

6.1.6 Online spaces were created by delivery partners delivering services aimed at those who are most at risk. A few good examples of work include a programme of Maths tuition (online), mentoring (online), Thinking Space (online), keep-fit and boxing (via Zoom), and employment support.

## **7 Evaluation (Appendices included in main report)**

- 7.1 Year one independent evaluation carried out by Bridge Renewal Trust (BRT) is now finalised and has been attached to this report (Appendix 5).
- 7.2 A COVID19 overall programme impact is presented here (Appendix 7).
- 7.3 An independent mid-programme review is scheduled by BRT for Q1 in 2021.

## 8 Next Steps – Areas of Focus for Year 2

- 8.1 Re-open services fully following COVID-19 primarily through the creation of two hubs of activity (Tottenham, Wood Green).
- 8.2 Continue to develop closer working relations with Early Help, Bruce Grove, Project 2020 and Project Future.
- 8.3 Continue to promote the programme across Haringey and neighboring boroughs
- 8.4 Support Haringey’s Youth Advisory Board to provide a strong voice to influence the delivery of activity.
- 8.5 Promote partners and increase in the level of activity delivered to young people.

## 9 Appendices

Appendix 5 – BRT Evaluation report (enclosed)



HCG Yr 1 Interim  
Report Final.pdf

Appendix 6 – sample case studies (enclosed)



Case Study NM  
09.08.2020.docx



Case study H  
25.06.2020.docx



S Case study.docx



J Case study.docx



L Case study.docx

Appendix 7 – COVID 19 Impact report and summary



FULL HCG COVID19  
impact report.pdf



Exec Summary HCG  
report.pdf

## Appendix 2 – Weekly Schedule of Activity for Autumn and Winter of 2020 (During COVID-19)

	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	
<b>Daytime sessions</b>	<b>Workshops at CONEL</b>  <b>Exodus at Octagon</b>	TEAM meeting  <b>Workshops at CONEL</b>	TEAM TRAINING	<b>Workshops at CONEL</b>	<b>Workshops at CONEL</b>		
<b>After school sessions</b>	<b>Street Outreach</b> 3-5pm	<b>Street Outreach</b> 3-5pm	<b>Street Outreach</b> 3-5pm	<b>Street Outreach</b> 3-5pm	<b>Street Outreach</b> 3-5pm		
	<b>Access UK at Commerce Road</b> 2-5pm (pending – start estimated in winter 2020)	<b>Haringey Play, Somerford Grove Adventure Playground</b> (book online) Girls only Sisterhood Project 3-6.30pm	<b>Access UK at Commerce Road</b> 2-5pm (pending – start estimated in winter 2020) <b>Haringey Play, Somerford Grove Adventure Playground</b> (book online) Over 10's 3-6pm	<b>Haringey Play, Somerford Grove Adventure Playground</b> (book online) 3-5pm	<b>Haringey Play, Somerford Grove Adventure Playground</b> (book online) 3-5pm	<b>Haringey Play, Somerford Grove Adventure Playground</b> (book online) Saturdays 11-3pm	
			<b>Personal Training at Commerce Road</b> 4-5pm (pending – start estimated in winter 2020)				

	<b>HCG MTP at Commerce Road</b> 3.30-5pm <b>(pending – start estimated in winter 2020)</b>	<b>HCG Boxing at Selby Centre (Tottenham)</b> 3.30-5pm	<b>YAB Team Meeting (online)</b> 4.30-6.30pm	<b>HCG Boxing at Selby Centre (Tottenham)</b> 3.30-5pm	<b>HCG MTP at Trinity Studio (Hornsey)</b> 3.30-5pm	
		<b>Thinking Space 13-15 year olds (online)</b> <i>call 07792 386773</i> 4.15pm-6.15pm				
	<b>All Round Fitness (Online)</b> ZOOM class 6-7pm with Coach Neves and Lucy @selbyabc1			<b>Off the Streets Less Heat (Tottenham)</b> 7-11pm		

**Currently recruiting for:**

Youth Advisory Board (YAB)  
NLPC Leadership programme

**Ongoing support for YP:**

Work Works training and employment  
Access UK training and employment and Manage Leadership Programme  
Exodus mentoring and group work triage for support (register at [www.haringey.gov.uk/hgc](http://www.haringey.gov.uk/hgc)).